

Quality Policy

Contract Resources is committed to implementing quality assurance systems which support our reputation for excellence in service delivery.

Our commitment is supported by:

- ensuring that quality is an integral component of our business values, strategy and operations
- identifying our Client's expectations and delivering services which exceed
- challenging ourselves to improve our quality management to prevent quality incidents and eliminate defects
- implementing a management system which identifies our core business processes and which supports the requirements of ISO 9001
- improving our performance through setting objectives, reviewing and monitoring our performance and initiating improvements to our management systems
- training programs which enhance the skills of our team members and promote active participation in the system
- promoting a culture of openness, teamwork and customer relations

The success of our commitment requires that every person working for or with the Company:

- is committed to our values and business objectives
- plans their work activities with due consideration to their responsibility to deliver service excellence
- identifies opportunities to set new standards and enhance the capabilities of the company

The Chief Executive Officer is committed to and has responsibility for the implementation of this Policy and, is supported by the senior management team who are accountable for the application of the policy to their areas of responsibility.



Adam Machon
Chief Executive Officer
8 July 2018

