

# Quality Policy

Contract Resources is committed to implementing quality assurance processes and systems that enable us to provide consistently high-quality services and conducting ethical business activities. This policy will be implemented through the Company's Integrated Management System.

The Chief Executive Officer has ultimate responsibility for the implementation of this policy, supported by the senior management team, who are accountable for the application of the policy within their areas of responsibility, but recognises that all parties have an obligation to ensure the quality of works they perform.

Contract Resources commits to taking all practical steps to ensure consistency and repeatability of its services by:

- Integrating quality management principles into all aspects of our business.
- Setting Quality objectives and targets in line with business goals.
- Complying with relevant legislation, client and other requirements the Company subscribes to.
- Outlining the expected Code of Conduct for employees and subcontractors to ensure ethical business interactions and activities.
- Cultivating a risk management culture where hazards and risks are continually identified, assessed and reduced to As Low As Reasonably Practicable, and opportunities to set new standards.
- Consulting, communicating and encouraging participation with stakeholders about issues that affect the quality of their works.
- Implementing training programs to enhance the skills and engagement of our workforce.
- Reporting all hazards, non-conformances, defects and incidents, to enable corrective actions that address root causes.
- Collecting monitoring and measuring data and sampling actual compliance, and then reviewing performance against it.
- Delivering continual improvement of business systems, processes and documents through corrective and preventative actions, innovations, opportunities and ideas.

This policy will be made available to stakeholders and the public, reviewed annually by senior management to ensure its continued relevance to the organisation, and reviewed four-yearly by The Board.



**Adam Machon**  
Chief Executive Officer